

**AGENDA**

**This meeting will be webcast live and the video archive published on our website**

**Corporate Policy and Resources Committee**

**Thursday, 23rd May, 2024 at 6.30 pm**

**Council Chamber - The Guildhall, Marshall's Yard, Gainsborough, DN21 2NA**

**Members:**

- Councillor Trevor Young (Chairman)
- Councillor Mrs Lesley Rollings (Vice-Chairman)
- Councillor Paul Swift (Vice-Chairman)
- Councillor Owen Bierley
- Councillor Matthew Boles
- Councillor Frazer Brown
- Councillor Stephen Bunney
- Councillor Ian Fleetwood
- Councillor Roger Patterson
- Councillor Tom Smith
- Councillor Mrs Mandy Snee

**1. Apologies for Absence**

**2. Public Participation Period**

Up to 15 minutes are allowed for public participation. Participants are restricted to 3 minutes each.

**3. Minutes of Previous Meeting/s**

To confirm as a correct record the Minutes of the previous meeting.

i) For Approval

Corporate Policy and Resources Committee meeting 11 April 2024 (PAGES 3 - 5)

ii) For Noting

Joint Staff Consultative Committee meeting on 28 March 2024 (PAGES 6 - 8)

4. **Declarations of Interest**

Members may make declarations of Interest at this point or may make them at any point in the meeting.

5. **Matters Arising Schedule**

(PAGE 9)

Setting out current position of previously agreed actions as at 15 May 2024

6. **Public Reports for Approval:**

- i) Household Support Fund 5 (PAGES 10 - 16)
- ii) Launch of Customer Experience Strategy (PAGES 17 - 35)
- iii) Review of Markets Fees and Charges (PAGES 36 - 42)
- iv) Amendments to the approved Committee Timetable: Change of Meeting Date – Corporate Policy & Resources Committee, July 2024 (PAGES 43 - 46)
- v) Committee Work Plan (PAGES 47 - 50)

7. **Exclusion of Public and Press**

To resolve that under Section 100 (A)(4) of the Local Government Act 1972, the public and press be excluded from the meeting for the following item of business on the grounds that it involves the likely disclosure of exempt information as defined in paragraph 3 of Part 1 of Schedule 12A of the Act.

8. **Exempt Report(s) for Approval:**

- i) Trinity Arts Northern Boundary Wall Report (PAGES 51 - 60)

Ian Knowles  
Head of Paid Service  
The Guildhall  
Gainsborough

Wednesday, 15 May 2024